



TRUS JOIST TimberStrand® LSL

EXCLUSIVE AND LIMITED 25-YEAR

WARRANTY FOR iLEVEL™ TRUS JOIST® STRANDGUARD™ TIMBERSTRAND® LSL COMPOSITE LUMBER PRODUCTS

Guidelines for Use.

iLevel™ Trus Joist® StrandGuard™ TimberStrand® LSL is intended for use in interior, protected applications. Resistance to attack by wood-destroying insect or fungal decay can be decreased or lost if the product is subjected to in-service continuous wetting or water damage.

For maximum protection, care must be taken to keep product dry during storage, handling, and installation processes. For detailed storage and handling requirements, refer to Product Storage (Reorder #1507), published by iLevel™ by Weyerhaeuser. Personal protective equipment, such as protective eyewear, gloves, and masks, should be used when cutting all wood products, including StrandGuard™ TimberStrand® LSL.

StrandGuard™ TimberStrand® LSL is sold and distributed through dealers for installation by professional contractors. Installation must be made in strict accordance with StrandGuard™ TimberStrand® LSL Treated Sill Plates, Columns, and Studs (Reorder #TJ-8100), published by iLevel™ by Weyerhaeuser.

StrandGuard®
TimberStrand® LSL
products are
treated with
hydrated zinc
borate.

What is Covered?

When used for the intended design applications and in compliance with iLevel's storage and handling instructions, iLevel warrants that at the time of delivery to the end user, StrandGuard™ TimberStrand® LSL composite lumber products will contain zinc borate, in the amount prescribed by the American Wood-Preservers' Association (AWPA) Standard AWPA Standard N2, and that for a period of twenty-five (25) years thereafter (the warranty period), StrandGuard™ TimberStrand® LSL composite lumber products will perform without failure of structural integrity due to damage caused by wood-destroying insects and decay.

What iLevel™ Will Do if the Product Fails to Perform as Warranted.

Exclusive Remedy.

If during the warranty period iLevel determines that the product does not comply with this warranty, iLevel will offer labor and materials necessary to replace the affected product, or the cash equivalent, neither to exceed three times (3x) the end customer's original purchase price of the StrandGuard™ TimberStrand® LSL products. No claims will be accepted after the warranty period expires.

iLevel's sole responsibility and claimant's exclusive remedy is as stated herein. In no event shall iLevel be liable for consequential, indirect, or incidental damages; special, multiple, punitive, or statutory damages; or claims for delay, damage to other property, or loss of profits arising from or related to

the failure of the product to reasonably conform to this exclusive and limited warranty.

(Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.)

Claims Procedure.

All claims must be submitted to the installer or builder, who must be afforded a reasonable opportunity to take corrective actions or to notify responsible parties.

If a claim is not resolved within 30 days after notice to the installer or builder, written notice must be given directly to iLevel, by certified mail, to: Weyerhaeuser Company, Product Assurance Group, PO Box 9777, Federal Way, WA 98063-9777, 253-924-5214.

iLevel must be afforded a reasonable opportunity to investigate the claim before corrective action is taken under the terms of this warranty.

Dispute Resolution.

Any dispute concerning the applicability of the warranty shall be submitted to binding arbitration by a mutually agreed-upon arbitrator. If there is no mutual agreement, the dispute shall be submitted to the American Arbitration Association using its Commercial Arbitration Rules¹. The jurisdiction of the arbitrator over the dispute shall be exclusive and the decision of the arbitrator shall be binding on the parties.

1. For Canadian claims, the ADR Institute of Canada National Arbitration Rules.

Exclusions from Warranty Coverage.

This warranty does not cover damage resulting from the builder's or owner's failure to comply with:

1. Local recommended or required termite or insect control standards or practices.
2. StrandGuard™ TimberStrand® LSL Treated Sill Plates, Columns, and Studs (Reorder #TJ-8100).

In addition, this warranty does not cover damage caused by the following:

1. Misuse (use for a purpose not intended by the product's design or outside iLevel's recommended applications for the product) or abuse, improper installation, or improper maintenance.
2. Alterations to the structure after the original installation of the products
3. "Acts of God" such as lightning, wind storm, hurricane, tornado, hail, earthquake, flood, or other similar force majeure or natural phenomenon.
4. Catastrophic structural failures or damage caused by failures of design, construction, or maintenance of the structure in which the product is installed.
5. Damage occurring during transportation, storage, or handling prior to installation.
6. Lack of compliance with all applicable building codes.
7. Prolonged contact with accumulated water due to wall, roof, or any other water infiltration leaks; ineffective vapor barriers; or failure to maintain adequate weather protection of the building envelope.
8. Exposure to continuously flowing water or water volume sufficient to leach the zinc borate treatment from the product.
9. Edge or face checks, imperfections, and edge swell not resulting in delamination.
10. Termite "grazing" that does not affect the structural integrity of the product. The use of treated wood products adjacent to untreated wood products can increase the risk of damage.

Exclusion of Other Warranties.

There are no warranties that extend beyond the description provided on the face hereof. All other express or implied warranties are excluded. This warranty excludes all implied warranties, including any implied warranties of merchantability or of fitness for a particular purpose.

Any other representations about product performance or quality that are inconsistent with this warranty are opinions and do not constitute either express or implied warranties and will not be honored by iLevel.

StrandGuard™ TimberStrand® LSL products are treated with hydrated zinc borate, an EPA/PMRA-registered pesticide that provides protection against structural damage caused by wood-destroying insects and decay. Hydrated zinc borate-treated TimberStrand® LSL is intended to supplement—not to replace—other kinds of protective measures against wood-destroying insects that may be recommended, customary, or required by code in the location installed. These include, but are not limited to, soil treatment and the use of properly treated wood for other building components.

StrandGuard™ TimberStrand® LSL is intended for use in above-ground, protected applications such as sill plates, columns, beams, headers, rim board and studs (AWPA Use Category 2).

How can I get warranty service?

If a claim is not resolved within 30 days after notice to the installer or builder, written notice must be given directly to iLevel, by certified mail, to:

Weyerhaeuser Company
Product Assurance Group
PO Box 9777
Federal Way, WA 98063-9777
253-924-5214